

Newcastle Safeguarding Adults Board



E-Newsletter—Edition 5

July 2019

Welcome to the Summer 2019 edition of the Newcastle Safeguarding Adults Board (NSAB) e-newsletter. We hope you find it a useful way of keeping up to date with the work of the NSAB, as well as sharing good practice and important information. If you have any comments on how you think this newsletter might be improved, please contact safeguardingboards@newcastle.gov.uk

Please also visit the [NSAB webpages](#) which include a lot of useful information, links and contacts.

Board Business

The Board wanted to understand what areas people thought we should focus on when developing our 2019-20 Strategic Annual Plan. Via Let's Talk Newcastle, we asked:

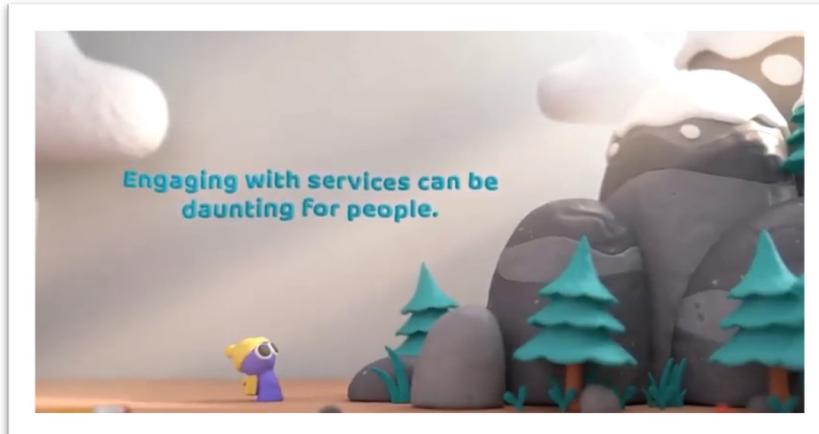
- What are the top three priorities you think the Newcastle Safeguarding Adults Board should be concentrating on next year?
- What are your main concerns about safeguarding adults in Newcastle?
- How effective do you think agencies are at keeping adults at risk safe in Newcastle?
- Is there anything else you would like to tell us about keeping adults at risk safe in Newcastle?



Above is a sample of the comments and suggestions received. These will be used to help shape our priorities for the Board this year.

Principles of Engagement

The Board have recently agreed 8 Principles of Engagement as best practice approaches to responding to people who, for a range of reasons, may not be engaging with services. A short film has been made to explain the Principles:



<https://youtu.be/pT7YR5k7atk>

Full details of the Principles can be found on the NSAB [website](#)

Spotlight on...Organisational abuse enquiries

Organisational abuse is a form of abuse covered by multi-agency safeguarding adults procedures. In 2018-19, 10% of all concerns raised related to organisational abuse. Organisational abuse is defined in the Care Act as:

“neglect and poor care practice within an institution or specific care setting such as a hospital or care home, for example, or in relation to care provided in one’s own home. This may range from one off incidents to on-going ill-treatment”

Organisational abuse enquiries can often be complex— there are likely to be a number of people at risk, a number of professionals involved and wider strategic implications.

Last year, the NSAB agreed guidance to assist practitioners in managing organisational abuse concerns. The guidance aims to ensure that appropriate action is taken based on the seriousness of the allegation that has been made. The guidance includes a description of the continuum of harm that may happen as a result of organisational abuse and the expected response from key individuals/teams/agencies with respect to the level of harm.

You can access the full guidance here: <https://www.newcastle.gov.uk/sites/default/files/FINAL%20Organisational%20Abuse%20Enquiries%20March%202018.pdf>

Contact

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